



# GBMC is Simplifying Our Billing Statement Frequently Asked Questions (FAQs)

## How will Single Patient Bill impact me?

- You will receive **one** consolidated bill for both GBMC hospital and GBMC Health Partners physician balances
- You will have **one** payment plan for both balances (with one automatic monthly payment, if you choose this option)
- You will be able to contact **one** billing customer service team and phone number

## Does this mean that when I come to GBMC, everything will be on one statement?

- GBMC hospital providers and GBMC Health Partners physicians will be on one bill
- Private providers and companies will still send their own statement. This includes Radiology, Pathology, Anesthesia, Adult Emergency, etc.

## If I previously had a payment plan with GBMC, and a separate one with GBMC Health Partners, what will happen?

- Existing payment plans will be consolidated into one
- You will have the option for one automatic monthly payment

## If I have a MyChart account, what will change?

- Billing notifications you may receive will be consolidated (for example: via email)
- One bill will appear for both GBMC hospital and GBMC Health Partners balances
- One consolidated payment plan can be established (with one automatic monthly payment, if you choose this option)