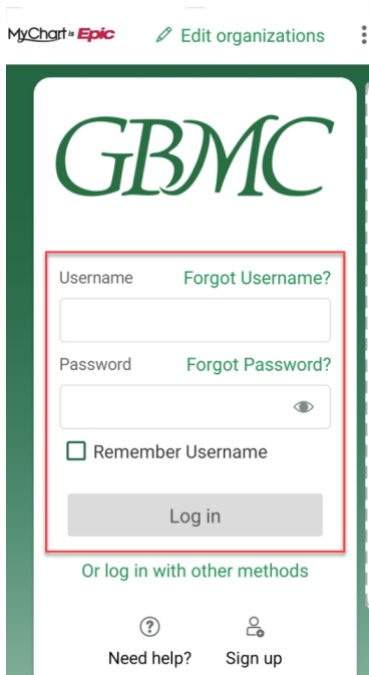


Two-Factor Authentication Is Always on for MyChart

To help ensure your MyChart account remains secure, you must now verify your identity using two-factor authentication when logging in to your MyChart account on new or unsaved devices.

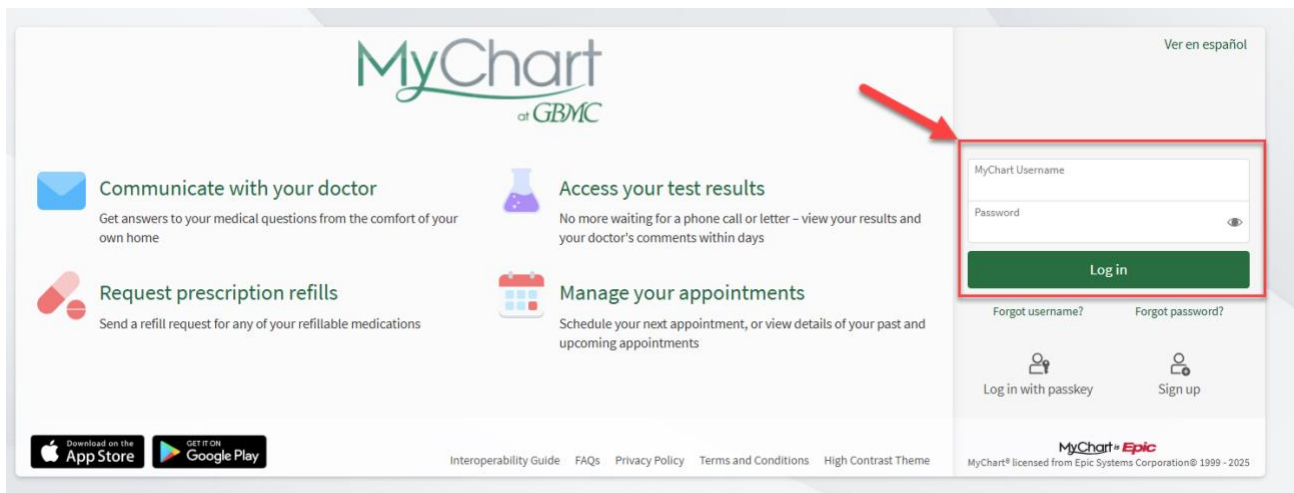
To login, go to **MyChart at GBMC** App on Mobile device or [MyChart - Login Page](#).

MyChart Mobile



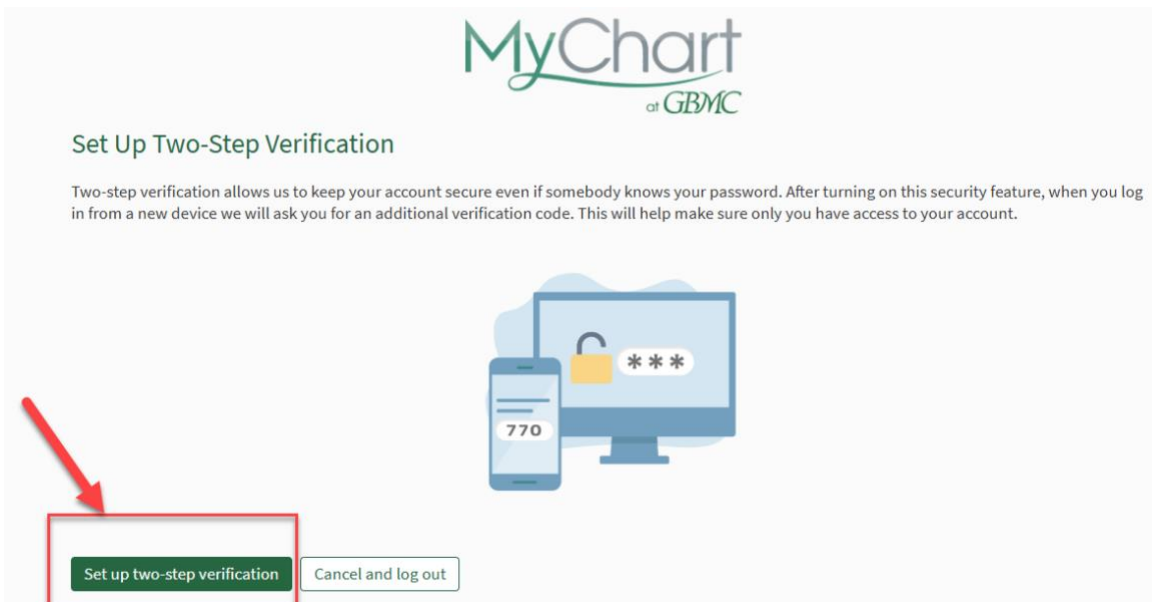
The image shows the MyChart mobile app login screen. At the top, there is a header with the MyChart logo and the text "Edit organizations". Below this is the GBMC logo. The main section contains a login form with fields for "Username" and "Password", each with a "Forgot" link. There is a "Remember Username" checkbox and a "Log in" button. Below the form, there is a link "Or log in with other methods". At the bottom, there are links for "Need help?" and "Sign up".

MyChart Web



The image shows the MyChart web login page. The header features the MyChart logo and a link to "Ver en español". The main content area has four sections: "Communicate with your doctor", "Access your test results", "Request prescription refills", and "Manage your appointments". On the right side, there is a login form with fields for "MyChart Username" and "Password", a "Log in" button, and links for "Forgot username?" and "Forgot password?". Below the form are links for "Log in with passkey" and "Sign up". The footer contains links for "Interoperability Guide", "FAQs", "Privacy Policy", "Terms and Conditions", and "High Contrast Theme".

Once you enter “Username” and “Password”, click on **Log in**.



After you **Log In** with a new device and you will need to **Set up two-step verification**.

Enter **Your email** and **your mobile phone** where you would like to receive the security code, then click **“Continue”**

To receive a one-time security code, you can click on preferred selection - Text or Email.




Verify Your Identity

* Indicates a required field.


We've sent a security code to [REDACTED]

[Learn more](#)

Enter your code below to continue.

 *Enter Code

☒ Trust this device

 Verify

Didn't receive the code?

Resend code

Back

