

WELCOME
to
Annual Volunteer Training
2020

GBMC

*... To every patient, every time, we will
provide the care we would want for our
own loved ones...*

Thank you!



For hanging in there for us!

GBMC

*... To every patient, every time, we will
provide the care we would want for our
own loved ones...*

We miss you!



DESPARATELY!!!!

GBMC

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provide the care we would want for our
own loved ones...*

Training Plan

Training will be split into 4 recorded, online modules with a brief test for Parts 1 to 3.

PART 0 - This Introduction

PART 1* - Joint Commission Requirements

PART 2* - Infection Prevention & COVID 19

PART 3* - New GBMC Information &
Patient Experience

**Detailed information is in the new editions of the Volunteer Handbooks*

- GO TO www.gbmc.org/volunteer-services-handbook (password: 6701)
- GO TO www.gbmc.org/volunteer-loc-handbook (password: 6701)

Testing and Acknowledgments



After each module there will be an online test.

- Simply answer the test online and hit submit
- A reference to which slide and/or handbook page will be included with the questions
- Be on the lookout for this guy on the slides too!



Every year, volunteers must review and acknowledge the following corporate policies and acknowledge them. The signed acknowledgement also confirms access to training material (the modules and/or Handbooks).

- *Code of Business Ethics*
- *Appropriate Use Agreement*
- *Confidentiality of Information Agreement*

Thank You!!!

Now that we have started together, please proceed to any of the other sections. All 3 must be completed but you can do them in any order.

If you have any questions or concerns at all please:

Call: 443-849-2050

OR

Email: volunteer@gbmc.org



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